



South African Revenue Service

Dear Valued Stakeholder,

Reminder to Tax Practitioners of SARS online channel functionality

Over the past few weeks, SARS has noticed the increasing numbers of practitioners addressing queries via the Contact Centre.

SARS would like to remind all practitioners to make use of our online/ self-help functions, where available.

If you have any of the following queries, there is no need to call or make an appointment at a branch office. These service offerings are available on eFiling for all practitioners:

- Enquire on debt outstanding, make a payment and cancellation of payments
- Enquire on returns outstanding
- Tax Compliance Status
- Notice of Registration (IT150)
- VAT, CIT, PAYE and Trust Notice of Registration
- Filing your Income Tax Return
- Update personal details (including Bank Details)
- Request Statement of Account
- Register for Income Tax
- Submission of Supporting Documents for an audit case
- Lodge a Dispute
- Tax Product Registration (incl. Tax Number Registration)
- Tax Directive Management
- Lodge a complaint
- Refund status
- Audit status
- Username Retrieval and Password Reset

Other online services available can be accessed via the SARS website - [Use our Digital Channels | South African Revenue Service \(sars.gov.za\)](https://sars.gov.za)

- Request your Tax Number
- Submit Supporting Documents
- Submit a Payment Allocation
- Report New Estates Case

- Register a Representative
- Tax Compliance Status Request
- Tax Compliance Status Verification
- Search for a VAT Vendor
- Trust Registration

It will be appreciated if this can be communicated to your registered members.

Sincerely,

THE SOUTH AFRICAN REVENUE SERVICE

4 April 2022

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