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**INFORMATION
REGULATOR
(SOUTH AFRICA)**

*Ensuring protection of your personal information
and effective access to information*

INFORMATION REGULATOR

PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)

1. The Information Regulator has in accordance with the provision of section 63(2)(a)(ii) of the Protection of Personal Information Act No 4 of 2013 (POPIA), issued hereunder a standard for making and dealing with complaints under approved codes of conduct.
2. The Checklist that accompanies the Guideline to Develop Codes of Conduct has also been issued.
3. If delivering hard copies. The below mentioned addresses are applicable.

Before 31 March 2021

**33 Hoofd Street
Forum III, 3rd Floor Braampark
Braamfontein
Johannesburg
2017**

From 1st April 2021

**JD House
27 Stiemens Street
Braamfontein
Johannesburg
2001**

A handwritten signature in black ink, appearing to read 'P. Tlakula', enclosed in a thin black rectangular border.

Adv.P. Tlakula

Chairperson

By order of the Chairperson of the Information Regulator